



HR SERVICES

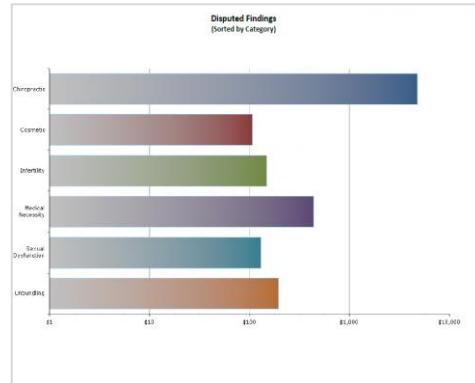
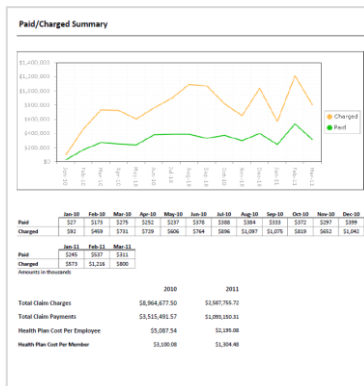
Medical Claims Audit

USI facilitates a Medical claims audit to eliminate wasteful and inappropriate charges from providers, administrators or members

- Assess exposure to errors or abuse based on recent incorrect payments or plan changes
- Ensure contract language for appropriate level of audit
- Identify & select appropriate vendors to perform claims payments audit
- USI service team compares results against service guarantees

Impact and Benefits:

- Ensure appropriate claims payment to benefit employees and their dependents
- Provide leverage to negotiate service guarantees (up to **20%** of Admin cost) and set expectations with claims administrator
- Ensure compliance with federal and state laws regarding specific claim types



Improved Accuracy of Claim Payment Prevents Costly Errors